0D\

'HDU &ROOHDJXH

:H ZULWH WR PDNHWHK\HRXXDYZMLUFHH RHSDUWPHQW DQQJ'RHLSQJUWPH
HIIRUWV WR DGGUHVV EDUULHUV WKDW SUHYHQWQWQSHRSOH
VHUYLFHV SURJUDPVKRVQXEQEWULYLWLHVÀ €0@ZDUH RIàŠŠÂo
PDNH DYDLODEOHWKRXGHQWWR SXEOLF

2QOLQH $FFHVV&KDOOHQJH

0DQ\ FROOHJHVDQGZRHWKHU SRVWVHERQHDULQWKHUWRQ
ZHEVDQGWSRURUGSLQDHWWRRUSUHYLGHFHV SURJUDPV DQG DFW
PHPEHUV RI WKLHVSXEOLFGHVFRQLQJHVSRQWIRUPDQGL NH G;
.DGHQ]H DSRZGHOQWLGHRVHFDXRHUQWLQSFHWLQJ HYHQWV
DGPLVVLRQV LQIRUPDWLRQ JUDGXDWLRQ FHUHPRQLHV DQ
SODWIRUPV OLNHL\RXTXEH$SSOHL3RRQFDLQHV FRQWHQW LV D
RU DFWLYLW\ RI WKHRVKROHVWJHXQWLQSHYHQWV EHU LQWXLWLRQ EX
LQDFFHVLQLELOHZGWRRGVLVDELOLWLHV a"ëÂ/ ÂW8•DFEHQVPDWLF

ZLWK VR$XQGG
SHRSOH ZKRVH GLVDELOLWLHV DPRXWWHWKRXEKDSEGHLWR\WHR
UHFRJQLWLRQ VRIWZDUH WR FRQWURO WKHLU FRPSXWHUV
PD\ XVH NH\ERDUG FRPPDQGV WR QDYLJDWH RQOLQH FRQW

/HJDO)OPHZRUN

7ZR)HGHUDOWKHDWHUL'EDQEZLOOWKLHVQFWLRQ RI WKH
5HKDELOLWDWLRQ$FWFRGHKQHVU SRVWVHFRQGDU
LQVWLWXWLRQVSURYLGH HTXDOHRSSRUWXQLWLHV SURYLGHWRLHUSHUDW
LQFOXGLQJ HQTXLUHRWSSDUWLFXSDWH LQ VHUGYEHRQHUDQGIURP RC
DFWLYLWLHV

7LWOH ,, RI WKH $'$ SURKLELWV SXEOLF FROOHJHV XQLYH
IURP GHQ\LQJ TXDOLILHG LQGLYLGXDOV ZLWK GLVDELOLWL
IURP WKHLU SURJUDPV RU VHUYLFHV LQFOXGLQJ RQOLQH
XQHTXDO RSSRUWXQLWLHV WR HQJDJH LQ DQG EHQHILW IURP
SRVWJUDGXDWH DQG SURIHVVLRQDO SURJUDPV 7LWOH ,,, RI WKH
LQGLYLGXDOV ZLWK GLVDELOLWLHV WKH RSSRUWXQLW\ WR
SULYLOHJHV DQG VHUYLFHV RU SURYLGLQJ DXQHTXDO RSSRUWXQLW
FROOHJHV XQLYHUVLWLHV DQG RWKHU SRVWVHFRQGDU\ LQ€aQ• 0R˜•LVùÀ`ù À•P

8 6 & † &) 5 † DQEG L
8 6 & † E $ L DQG LL &) 5 † D DQG E