

- Watch 1 minute video on how to avoid a citation

### **Enforcement Activity**

 Violation Type by volume: Spring 2021 -13,176; Spring 2022 – 16,972

### Special Event Charter Requests

- October 2022 306 hours
- November 2022 101.75 hours
- December 2022 112.25 hours
- January 2023 119 hours
- Total Hours 639 hours

### Service Now Tickets

August with highest ticket count

### **Process Improvements**

## Active Projects

- EV charging stations
- Tandem Bikes
- Bus Shelters
- Updating Signage
  - Bus stop signs delivered pending installation
  - Lot entrance
- Branding Project
- upgrading the passenger counters in all shuttles the week of spring break

### Capital Projects

- Pedestrian Improvement
- North Deck Elevator Modernization

### Completed projects

- Central Deck Upgrades
  - Removed Booth

- Deck and stairwells are illuminated 24/7 for safety
- Removed 6 spaces for access and safety
- Security Camera Installations
- West Deck
  - Handrails painted
- P60
  - Lighting

# Improvements Striping

- Jolly Lot, Lot E and Lot B restriped
- Lot Z
  - Lot restriped and handicap stalls repainted
- Polytechnic Lane
  - Cross-hashed bars added
- West Deck
  - Yield signs and turn arrows repainted
  - Restriped 120 parking stalls
- Chastain Pointe
  - Added parking for students and visitors to this location (previously, all parking at